



**इंडियन रेलवे कटारिंग एण्ड टूरिज्म कारपोरेशन लिमिटेड**

(भारत सरकार का उद्यम (मिनी रत्न - CIN : L74899DL1999GOI101707)

**INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.**  
(A Govt. of India Undertaking - Mini Ratna) CIN : L74899DL1999GOI101707

पश्चिम क्षेत्र कार्यालय : 2री मंजिल - मुंबई, छशिट, मध्य रेल, नया प्रशासनिक भवन, 400001

West Zone Office: 2<sup>nd</sup> floor, New Administrative Building, Central Railway, CST, Mumbai - 400 001.

Tel. 022-45000300/400 (Rly.), Website : [www.irctc.co.in](http://www.irctc.co.in) / [www.irctctourism.com](http://www.irctctourism.com) , E-mail: [ggmmumbai@irctc.com](mailto:ggmmumbai@irctc.com)

**No. 2024/IRCTC/Catg./Refreshment Room/01/Ratlam**

**Date: 27/02/2025**

**M/s Shri Laxmi Narayan Enterprises**

**Address: 46/3, Veer Sawarkar Nagar,**

**Reti Mandi Square, Indore - 4520012 (M.P)**

**Mob No.:- 8982000077**

**Email:- catering.shrilaxminarayan@gmail.com**

**Attn. – Sh. Sachin Sharma (Proprietor)**

**Sub: Award of License for Operation Maintenance and Provision of Catering Service in /through Refreshment Room (Kitchen Unit) at Ratlam Railway Station.**

Ref: Your bid submitted against the open E-tender No. 2024/IRCTC/Catg./Refreshment Room/01/Ratlam, NIT dated 13/12/2024.

In reference to the above E-tender submitted for Operation Maintenance and provision of Catering service in / through **Refreshment Room (kitchen unit) at Ratlam Railway Station** technical bid opened on 06.01.2025 and Financial bid opened on 25.02.2025, this is to inform that the offer submitted by **M/s Shri Laxmi Narayan Enterprises** has been accepted by the Competent Authority.

- 1) It has been decided to award the License for Operation, Maintenance and Provision of Catering Service in **Refreshment Room located at Platform No.04, Ratlam Railway Station** to **M/s Shri Laxmi Narayan Enterprises** for a period of 05 years from date of commencement of operation unless terminated earlier as provided in the Term and conditions of License.
- 2) The approved Annual License Fee is as under.

Sr. No.	Particulars	Amount (in Rs)
1	Annual License Fee	19,36,742.00
2	GST @ 18% on License Fee	3,48,614.00
	<b>Total License Fee</b>	<b>22,85,356.00</b>

As per clause no 4.1 of the General Contract Conditions, the quoted License fee for the Refreshment Room awarded to the Licensee shall be payable within 15 days from the date of issuance of LoA.

- 3) The Security Deposit Amount of **Rs. 11,42,678 /-** (**Rupees Eleven Lakh, Forty Two Thousand, Six Hundred and Seventy Eight**) for five years shall be deposited by licensee through NEFT/RTGS OR through unconditional and irrevocable Bank Guarantee (BG) OR Fixed Deposit (FD) (issued by any Nationalized Bank or Scheduled Commercial Bank with validity upto 180 days beyond the completion of the tenure of the contract). The security Deposit shall be refunded without interest on successful completion of the license on submission of claim by the licensee after adjusting the dues / outstanding, if any.

पंजीकृत एवं कॉर्पोरेट कार्यालय: बी-148, स्टेट्समन हाउस, बाराखंबा रोड, नई दिल्ली - 110001

Regd. & Corp. Office: 11<sup>th</sup> Floor, B-148, Statesman House, Barakhamba Road, New Delhi: 110 001

Tel: 011-23311263, Fax: 011- 23311259, Website: [www.irctc.com](http://www.irctc.com), E-mail: [info@irctc.com](mailto:info@irctc.com)

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- 4) You are required to convey your acceptance of the Terms and Conditions of the License as per the prescribed format of Acceptance Letter enclosed as **Annexure-“A”** and deposit the Security Deposit within 07 days from issue of this Letter of Award.
- 5) You are also required to execute agreement immediately after commissioning of the unit on judicial stamp paper of Rs 100/- as per Tender Conditions.
- 6) All the Term and Conditions of the tender Document shall remain the same and integral part of this Letter of Award.
- 7) As per **clause no. 1.4 of General Conditions of Contract**, “The licensee would be allowed **30 days** to commission the Refreshment Room from the date of handover of site. However, licensee can seek permission for further 30 days for undertaking any up gradation / renovation / modernization. However, decision of IRCTC will be final in this case.
- 8) The amount should be deposited through Bank Draft/NEFT/RTGS in favour of “IRCTC Ltd” payable at Mumbai.
- 9) A signed copy of tender document should be submitted to IRCTC/West Zone.

The NEFT Details are as follows:

Account Name	Indian Railway Catering and Tourism Corporation Ltd
Bank Name	HDFC bank
Account No.	50200021704368
Account Type	Current Account
IFSC code	HDFC0000175

In the event of failure to adhere above instructions same will be treated as event of default and action will be initiated as per Terms and conditions of the License.

Please acknowledge the receipt of this Letter of award.

  
(Umesh Naidu)  
Jt. General Manager (SCS)  
IRCTC/WZ

Copy to:

1. GGM/SCS/CO/IRCTC
2. Manager (Fin)/WZ/IRCTC
3. Area manager/INDB/IRCTC

- For information please.
- For information please.
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